Understanding Your Elizabethtown Gas Bill

FOR RESIDENTIAL CUSTOMERS

Understanding how your natural gas bill is calculated can be confusing. Our goal is to help you understand the charges that make up your bill and reassure you that the cost of natural gas is less expensive than other energy sources. While some charges cover the cost of the natural gas itself, others are either necessary so that we can maintain a safe and reliable delivery system for you, or are mandated by the State of New Jersey. All rate changes are approved by the New Jersey Board of Public Utilities (NJBPU) before they are implemented.

Two primary parts that make up your ETG natural gas bill:

Keep in mind the basic billing unit for natural gas usage is a therm. The examples below may not reflect the rates shown on your bill. All rates shown on your bill are inclusive of New Jersey Sales and Use taxes.

1 Gas Charges: BGSS (Basic Gas Supply Service)

This is the actual cost of the natural gas you use in your home for heat, water heating, cooking, drying clothes, enjoying the ambiance of a gas fireplace, a generator for back up if there is an electric outage, and more. Every home is different. We work hard to purchase natural gas at the most competitive market price for you. **ETG does not earn a profit on the cost of natural gas. You pay what we pay.**

GAS CHARGES (BGSS)		
BGSS	100 Therms x $0.5697	$56.97
Total Gas Charges		**$56.97**

EXAMPLE

Total Gas Charges are calculated by multiplying the number of therms you use by the cost per therm. Fluctuations in your energy usage can affect this line item on your bill.

2 Usage Costs: Three charges in this section of your bill

Service Charge

This charge includes administrative costs (metering, billing, and recordkeeping) and is incurred even if no gas is used. It is currently a monthly charge of $11.50 per the ETG Tariff and may be prorated based on the number of days in a billing period. The days in a billing period are included on your bill.

USAGE HISTORY - COMPARISON

Month	*Energy used (therms)*	*Days in Period*	*Average Temperature*
March 2024	69.48	29	45.59°
March 2025	145.94	28	43.08°

EXAMPLE

Distribution Charge

The Distribution Charge covers the cost to deliver gas to your home **24 hours a day, 7 days a week, 365 days a year**. Specifically, the Distribution Charge includes:

- The cost of building and maintaining a safe and reliable system of infrastructure to transport natural gas.
- The cost of maintaining and enhancing customer service operations, information technology, cybersecurity protections, and more.

Importantly, the Distribution Charge is based on your usage during a billing period. In general, the more natural gas you use, the higher your Distribution Charge will be. This is why it is important to manage your energy usage efficiently.

Consolidated Adj. (Adjustment) Charges (CAC)

A combination of charges and/or credits approved by the BPU which includes the costs of State mandated programs such as supporting energy efficiency initiatives that help customers reduce their energy usage or providing financial assistance to seniors and income-eligible customers.

How is the CAC calculated? CAC is calculated based on your usage during a billing period. In general, the more natural gas you use, the higher your CAC will be. This is why it is important to manage your energy usage efficiently.

USAGE COSTS		
Service Charge*		$11.50
Distribution Charge	100 Therms x $0.6991	$69.91
Consolidated Adj. Charges	100 Therms x $0.1889	$18.89
Total Usage Costs		**$100.30**

EXAMPLE

*Monthly charge prorated based on the number of days in a month.

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Guidance & Tips

Help is Available for Customers Struggling to Pay Their Energy Bill:

Utility bill financial assistance is available to help you pay and manage your energy bills.

- **For resources and online applications, Visit: elizabethtowngas.com/EnergyAssistance**
- **Visit myaccount.elizabethtowngas.com or speak with a Customer Service Representative about setting up a Payment Arrangement to spread your balance over time, or enroll in the Budget Billing program, which estimates your annual energy costs based on last year's usage and divides them into 12 equal monthly payments.**

Save Energy & Money: Reduce the Amount of Energy You Use

Simply put, fluctuations in your energy usage can impact your bill. Remember, minor changes can help save energy and money without sacrificing comfort. Simple things like turning down your thermostat or sealing air leaks and drafts can help. In addition, Energy Efficiency programs, financial incentives, and resources are available to ETG customers:

- **Get instant rebates and discounts on smart thermostats and water-saving fixtures: elizabethtowngasmarketplace.com**
- **Find easy ways to reduce your energy usage with a quick, online assessment: etg.energysavvy.com**
- **For information on money-saving Energy Efficiency programs, exclusively for ETG customers, including special programs for low to moderate income customers: ETGsaveenergy.com**
- **For simple energy saving tips: elizabethtowngas.com/Conserve**

Natural Gas is Still Your Best Value

Rest assured, natural gas continues to be the most affordable energy source.

Natural Gas vs. Oil	
Annual Heating Cost	
Natural Gas	$1,124
Oil	$2,118
You Save with Natural Gas	**$994**

Natural Gas vs. Propane	
Annual Heating Cost	
Natural Gas	$1,124
Propane	$2,996
You Save with Natural Gas	**$1,872**

Natural Gas vs. Electric	
Annual Heating Cost	
Natural Gas	$1,124
Electric	$5,094
You Save with Natural Gas	**$3,970**

* Average annual savings when switching from alternative heat sources and assumes use of high efficiency natural gas equipment. Actual savings vary based on usage and energy sources. Comparisons based on EIA NJ Residential Retail Oil and Propane Pricing as of January 2026 and ACE & PSEG Electric pricing per New Jersey Board of Public Utilities (NJBPU) as of June 2025. Availability of natural gas is not guaranteed and contingent upon household proximity to natural gas main. **Terms and conditions apply. All offers are subject to available funding. This program is subject to NJBPU regulatory rules and orders. ETG reserves the right to change any portion of the program or end this program without notice. Visit **ETGSaveEnergy.com** for details.

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